



Monitoring Our Performance 2017/18 – Quarter 2 Report

Report to: Board

Date: 17 January 2018

Report by: Rami Okasha, Executive Director of Strategy and Improvement

Report No: B-27-2018

Agenda Item: 11

PURPOSE OF REPORT

To present the Quarter 2 (Q2) 2017/18 summary report on performance.

RECOMMENDATIONS

That the Board:

1. Discusses the performance against the Key Performance Indicators, Monitoring Measures and Quality Indicators for the Care Inspectorate.

Consultation Log

Who	Comment	Response	Changes Made as a Result/Action
Senior Management	Chief Executive – comments and modifications required		Report (at appendix 1) revised
Legal Services			
Corporate and Customer Services Directorate			
Committee Consultation (where appropriate)			
Partnership Forum Consultation (where appropriate)			
Equality Impact Assessment			
Confirm that Involvement and Equalities Team have been informed	YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>	
EIA Carried Out	YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>	
If yes, please attach the accompanying EIA and appendix and briefly outline the equality and diversity implications of this policy.			
If no, you are confirming that this report has been classified as an operational report and not a new policy or change to an existing policy (guidance, practice or procedure)	Name: R Okasha Position: Executive Director of Strategy and Improvement		
Authorised by Director	Name: K Reid	Date: 8 January 2018	

1.0 INTRODUCTION

This quarterly report sets out the key priorities of our corporate plan's strategic objectives and uses the success measures which are designed to focus on the experiences of people who use services, their carers, our service providers and other key stakeholders. The report is an attempt to illustrate the impact of our work, as well as the breadth and depth of it.

2.0 RESOURCE IMPLICATIONS

There are no additional resource implications arising from this report.

3.0 BENEFITS FOR PEOPLE WHO EXPERIENCE CARE

This report relates to the monitoring of performance against the Care Inspectorate Corporate Plan 2016-18 to enable rigorous governance and challenge to the Care Inspectorate's Executive Team. This evidences the performance of the organisation in delivering strategic objectives and as such providing assurance and protection for people who experience care.

LIST OF APPENDICES

Appendix 1 - Monitoring our Performance 2017-18 Q2 Report

Version: 1.0	Status: <i>Final</i>	Date: 15/12/17
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